

# MAJORCA



travel solutions

# SUMMER SUN

Fly direct from City of Derry Airport in 2023



## POPULAR RESORTS

Book a summer getaway to Alcúdia, Santa Ponsa, Palma Nova and more!

## A FAMILY FAVOURITE

A popular hotspot for those seeking a family holiday to Spain

## PARTY OR RELAX

Beautiful beaches & a vibrant night life - Majorca has it all!

[www.travel-solutions.co.uk](http://www.travel-solutions.co.uk)



# THE BEAUTY OF THE BALEARICS







# EXPLORE THE BIGGEST OF SPAIN'S BALEARIC ISLANDS

With beautiful turquoise waters, sandy coves and breath-taking landscapes, Majorca is a hot spot for tourists seeking the perfect family holiday in Spain.

Party or relax in the sun - Majorca has it all! The lively resorts of Santa Ponsa, Magaluf and Palma Nova offer a vibrant nightlife scene and some of the best beaches in Majorca. For something a bit quieter, Alcúdia or Cabo Blanco offers a chilled vibe that makes it popular with families.

Choose from over 20 properties including family favourites and adult only accommodation. Plan ahead and book your 2023 holiday to Majorca with early booking offers and low deposits now available.



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## What's included?

- Return flights from City of Derry Airport to Palma
- Airport taxes and security charges
- 20kg checked luggage per person
- Return shared transfers – airport/hotel
- 7 nights in accommodation of choice
- Meals as indicated on your accommodation description
- Services of an experienced resort based Travel Solutions Agents

## Destinations featured

- |               |                     |                  |
|---------------|---------------------|------------------|
| ✦ Alcúdia     | ✦ Cala San Vicente  | ✦ Playa de Palma |
| ✦ Santa Ponsa | ✦ Magaluf           | ✦ Cabo Blanco    |
| ✦ Palma Nova  | ✦ Calas de Mallorca |                  |

## Flight times

### Outbound ✈️

City of Derry Airport 09:45

Palma Airport 13:35

### Inbound ✈️

Palma Airport 07:00

City of Derry Airport 08:55

## Secure your holiday with a Low deposit

A non-refundable deposit of £100 per person secures your booking and guarantees the holiday price. Your balance will be due no later than eight weeks before departure.





# BOOK WITH CONFIDENCE



**Travel Solutions is Northern Ireland's leading tour operator. We are an award-winning business that continues to offer great value holidays without compromising on quality and flexibility. When you book with Travel Solutions you are in good hands.**

## Passport information

You will need a valid Passport to book this holiday. It is important that your passport is valid at the time of travel, and there may be restrictions depending on when the passport was issued. Whilst we are always happy to offer advice, ultimately it is your responsibility to ensure your passport is valid.

- **For UK Passports** please check on FCO Travel Advice
- **For Irish Passports** please check on DFA.ie

## Travel Insurance

It is important that you have valid travel insurance in place from the moment you book your holiday. A member of our Customer Care Team can quote you a competitive price. Please ensure you advise us of any pre-existing medical conditions at the time of purchase.



## 100% Financial Protection Guaranteed



It is important that you feel confident that your money is safe with Travel Solutions. We offer our customers 100% financial protection with our licensing arrangements in place with both the UK and Irish governments. In the unlikely event that Travel Solutions ceases to trade, your money is protected to either pay for your holiday to continue, or to ensure you receive a full refund.

*You can book with confidence with Travel Solutions.*





## The Gateway of the North West

Fly from your local airport in 2023! With minimal travel time to the airport, cost-effective parking rates, a journey time of less than 15 minutes from the carpark to your departure gate, and the best priced Airport Lounge in the UK to relax – it makes sense!

KICK OFF YOUR HOLIDAY WITH A  
**FLY FROM CITY OF**



## Only a 10-minute drive from the city!

City of Derry Airport is located just 10 minutes from Derry-Londonderry and is positioned centrally between the world-renowned Causeway Coastal Route and the enchanting Wild Atlantic Way.

It serves as the main gateway for the entire North West of Ireland.





## Grab a bargain!

City of Derry Airport cater to satisfy all your retail needs whilst travelling, with all retail outlets located close together on one level in the Departures area.

At City of Derry Airport Shop, customers can take advantage of travel discount, with prices up to 20% cheaper than the high street for fragrances, skincare, cosmetics, jewellery, accessories, clothing, homeware, confectionery and more!

# SEAMLESS AIRPORT EXPERIENCE DERRY AIRPORT



## Go from car park to gate in less than 15 minutes!

Fly through check in and security at City of Derry Airport! Their quick service allows passengers plenty of time to relax & avail of the world duty free shopping on offer!



## Relax in The Amelia Earhart Lounge

The lounge is available during normal airport operational hours Mon – Sun and is open to all passengers making it the perfect start to your journey. Whether your travelling for business or leisure, the lounge offers a relaxing atmosphere that captures the beauty of the surrounding countryside.





## BEAUTIFUL COASTLINE & WHITE SANDY BEACHES

With over 50 kilometres of beaches, from secluded bays to long stretches of white sand and clear turquoise waters – Majorca’s beaches are regarded as some of the best in Spain. You will be spoilt for choice on this sparkling Balearic isle.

# WHY BOOK MAJORCA?

When it comes to showing off every type of holiday, Majorca is one of the jewels of the Mediterranean. From its action-packed resorts to epic waterparks, VIP beach clubs and exclusive hilltop hideouts – Majorca has it all! For those who want to take it easy – take a pick from over 200 beautiful beaches – with year round sunshine – it’s always a good time to visit the Balearic Isle.







## STUNNING SPANISH ARCHITECTURE

Majorca is home to many extraordinary pieces of architectural brilliance. Keep your eyes peeled, and don't forget to look up when walking the streets, and you'll be met with impressive and innovative pieces of architecture from across the ages.

## SUNSHINE ALL YEAR ROUND



## FAMILY-FRIENDLY ATTRACTIONS

Majorca's bursting with activities to entertain everyone. Families will love the variety of theme parks, shallow beaches, captivating castles, and animal attractions.







# YOUR MAJORCA BUCKET LIST





## Make a splash at Aqualand El Arenal

The biggest water park in Majorca and one of the biggest water parks in Europe. The perfect family-fun day out - with more than 20 attractions: the fast kamikaze, the rapids, the black hole, the new Harakiri, the Banzai, the Congo River and many more slides. Don't forget to check out the wave pool.



## Relax at the beach

Feel the sand between your toes or take a dip in the crystal blue waters. Majorca boasts over 50 beautiful, clean blue flag beaches: from tiny, secluded coves to long stretches of white sand. Port d'Alcúdia is the largest beach of all the Balearic islands - you'll find plenty of places to eat and drink, water sports and more!



## Dolphin watching in Majorca

Watch dolphins swimming, playing and leaping in their natural habitat! Book a local excursion and enjoy a unique experience at sea. It's also a great way to see around the Cala d'Or coastline and Santa Ponsa - two hot spots for dolphin watching!



## Epic Watersports

Majorca is the perfect location for watersports thanks to its warm summers, island breezes and scenic coastline. Experience pedalos, stand-up paddle boarding, banana boat rides and parasailing - there is something for everyone to enjoy!



## Enjoy a taste of the Mediterranean

A holiday in Majorca wouldn't be complete without trying the tasty, local cuisine. Explore and enjoy a wide selection of traditional tapas eateries. Or, choose from the countless seafood restaurants, which not only offer delightful dishes but stunning views of the beachfront.



## Take a hike around Majorca!

If you enjoy hiking, then Majorca has plenty to offer! Discover the sun-kissed trails that hug the rocky coastline, whilst the turquoise Mediterranean laps below. Coastal hikes in Majorca are predictably beautiful.



# MAJORCA FLIGHT ONLY



Book a direct flight to Majorca from City of Derry Airport for summer 2023. One of Spain's Balearic Islands in the Mediterranean, best known for its beach resorts, sheltered coves and limestone mountains.

## Price includes:

- Flight only from City of Derry Airport to Palma
- Airport taxes and security charges
- 20kgs checked in luggage per person

## Flight times:

### Outbound

City of Derry Airport 09:45  
Palma Airport 13:35

### Inbound

Palma Airport 07:00  
City of Derry Airport 08:55



## DEPARTURES

Wednesday departures throughout  
June to August 2023

## Price per person

**£399**

Infant £60

Price is based on 7 night durations. £100 deposit required per person.

[www.travel-solutions.co.uk](http://www.travel-solutions.co.uk)



# SANTA PONSA

Santa Ponsa is a lively resort on the south-west coast of Majorca. This buzzing resort boasts a long stretch of sandy beaches and a popular promenade dotted with bars and cafes. With Palma Nova and Magaluf only 10 minutes down the road, holidaymakers have plenty to see and explore! Santa Ponsa is a great location for both families and couples!







# Jutlandia Family Resort

Santa Ponsa  
Majorca



**ALL-INCLUSIVE**



FAMILY  
FAVOURITE



A popular family resort in Santa Ponsa



Three pools including a splash pool with slides



Live music and entertainment



Only 300 meters from the stunning sandy beach



Kids club and entertainment



Minimarket on site

## FACILITIES

- Minimarket
- Buffet Restaurant
- Snack bar
- Playground
- 24 hour reception
- Games room
- Lounge area
- Pool bar

### Price includes

- Return flights from City of Derry Airport to Palma
- Airport taxes and security charges
- 20kgs checked luggage per person
- Return shared transfers – airport/hotel
- 7 nights in 3\* Jutlandia Family Resort
- All-inclusive
- Services of an experienced resort based Travel Solutions Agent

Please note some facilities may be subject to a local charge.

## DEPARTURES

Wednesday departures throughout  
June to August 2023

## ROOM TYPES

**1 Bed Apartment**  
Sleeps max 5 guests

### Adult

Price based on 2 sharing

From  
**£1199**<sub>pp</sub>

### Child

Child age 2-12 years

From  
**£599**<sub>pp</sub>

**BOOK ONLINE OR BY PHONE**

WWW.TRAVEL-SOLUTIONS.CO.UK

**T: 028 9045 5030**

or contact your local travel agent





# Pirates Village

Santa Ponsa  
Majorca



**ALL-INCLUSIVE**

 A popular family resort in Santa Ponsa

 Pirate-themed hotel

 Splash park

 Only 400 meters from the beach

 Fantastic kids club

 Pirate themed entertainment with weekly shows

## FACILITIES

- Splash park
- Outdoor pool
- Buffet restaurant
- Pool bar
- Kids club
- 24 hour reception
- Pirates tavern
- Themed rooms

### Price includes

- Return flights from City of Derry Airport to Palma
- Airport taxes and security charges
- 20kgs checked luggage per person
- Return shared transfers – airport/hotel
- 7 nights in 3\* Pirates Village
- All-inclusive
- Services of an experienced resort based Travel Solutions Agent

Please note some facilities may be subject to a local charge.

## DEPARTURES

Wednesday departures throughout  
June to August 2023

## ROOM TYPES

**1 Bed Apartment**  
Sleeps max 5 guests

### Adult

Price based on 2 sharing

From  
**£1199**<sub>pp</sub>

### Child

Child age 2-12 years

From  
**£549**<sub>pp</sub>

**BOOK ONLINE OR BY PHONE**

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or contact your local travel agent





# Plazamar Serenity Resort

Santa Ponsa  
Majorca



**SELF-CATERING**



A popular spot for couples and families



Small and cosy apartment complex with a mediterranean feel



Two outdoor swimming pools



Only 300 meters from the beach



Fantastic kids club



Central location with Palma Aquarium and Golf Santa Ponsa nearby

## FACILITIES

- Free Wi-Fi
- Pool bar
- Swimming pool
- Children's pool
- Snooker and table tennis
- Evening entertainment
- On-site mini-mart

### Price includes

- Return flights from City of Derry Airport to Palma
- Airport taxes and security charges
- 20kgs checked luggage per person
- Return shared transfers – airport/hotel
- 7 nights in 3\* Plazamar Serenity Resort
- Self-catering
- Services of an experienced resort based Travel Solutions Agent

Please note some facilities may be subject to a local charge.

## DEPARTURES

Wednesday departures throughout  
June to August 2023

## ROOM TYPES

**Studio** – sleeps max 4 guests  
**1 Bed Apartment** – sleeps max 4 guests

### Adult

Price based on 2 sharing

From  
**£799** pp

### Child

Child age 2-12 years

From  
**£399** pp

**BOOK ONLINE OR BY PHONE**

WWW.TRAVEL-SOLUTIONS.CO.UK

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or contact your local travel agent





# Mac Surfing Playa

Santa Ponsa  
Majorca



**SELF-CATERING**



**Modern, family-friendly apartments**



**All rooms include a private balcony/terrace**



**Outdoor swimming pool and bar**



**150m to the closest beach**



**1km from the town centre, close to local shops, bars and restaurants**



**Onsite shop and cafe**

## FACILITIES

- Outdoor pool
- Free Wi-Fi
- Bar
- Restaurant
- Air conditioning
- 24 hour front desk
- Childrens pool
- Kitchenette

### Price includes

- Return flights from City of Derry Airport to Palma
- Airport taxes and security charges
- 20kgs checked luggage per person
- Return shared transfers – airport/hotel
- 7 nights in 2\* Mac Surfing Playa
- Self-catering
- Services of an experienced resort based Travel Solutions Agent

Please note some facilities may be subject to a local charge.

## DEPARTURES

Wednesday departures throughout  
June to August 2023

## ROOM TYPES

**1 Bed Apartment – sleeps max 4 guests**

### Adult

Price based on 2 sharing

From  
**£799** pp

### Child

Child age 2-12 years

From  
**£399** pp

**BOOK ONLINE OR BY PHONE**

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# Globales Playa

Santa Ponsa  
Majorca



ALL-INCLUSIVE



Family-friendly hotel



Two swimming pools



Outdoor snack bar



300 metres from the beach



Kids club and sports centre



Evening hotel entertainment

## FACILITIES

- Children's Pool
- Playground
- Lounge bar
- 24 hour reception
- Sports centre
- Buffet restaurant
- Bar
- Sun terrace

### Price includes

- Return flights from City of Derry Airport to Palma
- Airport taxes and security charges
- 20kgs checked luggage per person
- Return shared transfers – airport/hotel
- 7 nights in 3\* Globales Playa
- All-inclusive
- Services of an experienced resort based Travel Solutions Agent

Please note some facilities may be subject to a local charge.

## DEPARTURES

Wednesday departures throughout  
June to August 2023

## ROOM TYPES

1 Bed Apartment – sleeps max 4 guests

### Adult

Price based on 2 sharing

From  
**£849** pp

### Child

Child age 2-12 years

From  
**£499** pp

BOOK ONLINE OR BY PHONE

WWW.TRAVEL-SOLUTIONS.CO.UK

T: 028 9045 5030

or contact your local travel agent



# ★★★ Globales Apartments Verdemar

Santa Ponsa  
Majorca



SELF-CATERING



Great location overlooking Santa Ponsa Bay



Ideal for both couples and families



Outdoor swimming pool and lounge bar



100 metres from the beach



Fully equipped apartments



Evening hotel entertainment

## FACILITIES

- Pool
- 24 hour reception
- Bar
- Restaurant
- Free Wi-Fi
- Lounge
- Kitchenette
- Air-conditioning

## Price includes

- Return flights from City of Derry Airport to Palma
- Airport taxes and security charges
- 20kgs checked luggage per person
- Return shared transfers – airport/hotel
- 7 nights in 3\* Globales Apartments Verdemar
- Self-catering
- Services of an experienced resort based Travel Solutions Agent

Please note some facilities may be subject to a local charge.

## DEPARTURES

Wednesday departures throughout  
June to August 2023

## ROOM TYPES

Studio – sleeps max 3 guests  
1 Bed Apartment – sleeps max 4 guests

### Adult

Price based on 2 sharing

From  
**£799** pp

### Child

Child age 2-12 years

From  
**£399** pp

BOOK ONLINE OR BY PHONE

WWW.TRAVEL-SOLUTIONS.CO.UK

T: 028 9045 5030

or contact your local travel agent



# PALMA NOVA

A beautiful family-friendly resort with spectacular views of Southwest Majorca. Palma Nova features all-inclusive resorts, fun attractions, and tasty dining options. Spend the day in the capital of Palma, cool off in Aqualand Waterpark or hit the beach before spending your evening bar-hopping along the Palma Nova strip.







# Globales Apartamentos Nova

Palma Nova  
Majorca



**SELF-CATERING**



**Popular spacious and comfortable apartments**



**Impressive views of Son Matias Beach**



**Large outdoor pool with bar**



**Central location in Palma Nova**



**Short walk to local shops, restaurants and bars**



**Two minute walk to the long sandy beach**

## FACILITIES

- Swimming pool
- Kids club
- Childrens pool
- 24 hour reception
- Entertainment
- Air-conditioning
- Private kitchenette
- Private bathroom

### Price includes

- Return flights from City of Derry Airport to Palma
- Airport taxes and security charges
- 20kgs checked luggage per person
- Return shared transfers – airport/hotel
- 7 nights in 3\* Globales Apartamentos Nova, Palma Nova
- Self-catering
- Services of an experienced resort based Travel Solutions Agent

Please note some facilities may be subject to a local charge.

## DEPARTURES

Wednesday departures throughout  
June to August 2023

## ROOM TYPES

**Studio** – sleeps max 3 guests  
**1 Bed Apartment** – sleeps max 5 guests

### Adult

Price based on 2 sharing

From **£749**<sub>pp</sub>

### Child

Child age 2-12 years

From **£399**<sub>pp</sub>

**BOOK ONLINE OR BY PHONE**

WWW.TRAVEL-SOLUTIONS.CO.UK

**T: 028 9045 5030**

or contact your local travel agent








# Globales Mimosa

Palma Nova  
Majorca



**ALL-INCLUSIVE**

-  **Excellent location near Palmanova Beach**
-  **Short walk to Katmandu Amusement Park**
-  **Large outdoor swimming pool**

-  **All rooms include a balcony and lounge.**
-  **Large sundeck area with Bali beds**
-  **Nightly entertainment**

## FACILITIES

- Swimming pool
- Kids club
- Childrens pool
- 24 hour reception
- Entertainment
- Air-conditioning
- Fitness centre
- Snack bar & restaurant

### Price includes

- Return flights from City of Derry Airport to Palma
- Airport taxes and security charges
- 20kgs checked luggage per person
- Return shared transfers – airport/hotel
- 7 nights in 4\* Globales Mimosa, Palma Nova
- All-inclusive
- Services of an experienced resort based Travel Solutions Agent

Please note some facilities may be subject to a local charge.

## DEPARTURES

Wednesday departures throughout  
June to August 2023

## ROOM TYPES

**Twin Room**  
Sleeps max 3 guests

### Adult

Price based on 2 sharing

From  
**£879**<sub>pp</sub>

### Child

Child age 2-12 years

From  
**£549**<sub>pp</sub>

**BOOK ONLINE OR BY PHONE**

WWW.TRAVEL-SOLUTIONS.CO.UK

**T: 028 9045 5030**

or contact your local travel agent





# Globales Panama

**Palma Nova**  
Majorca



**HALF-BOARD**



**ADULTS ONLY**

 **Adults only hotel**

 **Close to the beach**

 **Fantastic pool area**

 **Offers modern and elegant facilities**

 **Daily hotel entertainment**

 **Walking distance to the famous Palmanova Promenade**

## FACILITIES

- Swimming pool
- 24 hour reception
- Gym
- Restaurant
- Lounge bar
- Air-conditioning
- Daily entertainment
- In-house shows

### Price includes

- Return flights from City of Derry Airport to Palma
- Airport taxes and security charges
- 20kgs checked luggage per person
- Return shared transfers – airport/hotel
- 7 nights in 4\* Globales Panama – Adults Only, Palmanova
- Half Board
- Services of an experienced resort based Travel Solutions Agent

Please note some facilities may be subject to a local charge.

## DEPARTURES

Wednesday departures throughout  
June to August 2023

## ROOM TYPES

**Twin Room**  
Sleeps max 2 guests

**Adult**

Price based on 2 sharing

From **£849** pp

**BOOK ONLINE OR BY PHONE**

WWW.TRAVEL-SOLUTIONS.CO.UK

**T: 028 9045 5030**

or contact your local travel agent





# Globales Palmanova Palace

Palma Nova  
Majorca



**ALL-INCLUSIVE**



In a quiet area of Palmanova



Minutes away from the main water parks



Large outdoor swimming pool



Excellent location, 250 metres from the beach



Five minute walk to various bars and restaurants



Jam-packed hotel entertainment

## FACILITIES

- Pool Bar
- 24 Hours Reception
- Air-conditioning
- Swimming Pool
- Lounge Bar
- Free Wi-fi
- Private Balcony
- Restaurant

### Price includes

- Return flights from City of Derry Airport to Palma
- Airport taxes and security charges
- 20kgs checked luggage per person
- Return shared transfers – airport/hotel
- 7 nights in 4\* Globales Palamanova Palace
- All-inclusive
- Services of an experienced resort based Travel Solutions Agent

Please note some facilities may be subject to a local charge.

## DEPARTURES

Wednesday departures throughout  
June to August 2023

## ROOM TYPES

**Twin Room**  
Sleeps max 3 guests

### Adult

Price based on 2 sharing

From **£899**<sub>pp</sub>

### Child

Child age 2-12 years

From **£599**<sub>pp</sub>

**BOOK ONLINE OR BY PHONE**

WWW.TRAVEL-SOLUTIONS.CO.UK

**T: 028 9045 5030**

or contact your local travel agent





# Sol Palmanova

Palma Nova  
Majorca



**Ideal for families**



**Four different kids club and entertainment**



**Four large swimming pools**



**Excellent location, 120 metres from Palmanova beach**



**Flintstone adventure park**



**Varied evening entertainment**

## FACILITIES

- Snack Bar
- 24 Hours Reception
- Playground
- Swimming Pools
- Number of bars
- Air-conditioning
- Private terrace
- Restaurant

### Price includes

- Return flights from City of Derry Airport to Palma
- Airport taxes and security charges
- 20kgs checked luggage per person
- Return shared transfers – airport/hotel
- 7 nights in 4\* Sol Palmanova
- All-inclusive
- Services of an experienced resort based Travel Solutions Agent

Please note some facilities may be subject to a local charge.

## DEPARTURES

Wednesday departures throughout  
June to August 2023

## ROOM TYPES

**Twin Room** - sleeps max 3 guests  
**Family Room** - sleeps max 4 guests

### Adult

Price based on 2 sharing

From **£899**<sub>pp</sub>

### Child

Child age 2-12 years

From **£699**<sub>pp</sub>

**BOOK ONLINE OR BY PHONE**

WWW.TRAVEL-SOLUTIONS.CO.UK

**T: 028 9045 5030**

or contact your local travel agent





# Globales Cala Viñas Apartments

Cala Viñas  
Majorca



**SELF-CATERING**



Central location in Cala Viñas



Apartments overlooking the Mediterranean Sea



Swimming pool with panoramic sea views



Short walk to local restaurants, bars and supermarket



Close to Palma Nova and Magaluf



Walking distance to local beach

## FACILITIES

- Sun terrace
- Pool
- Private kitchenette
- Balcony
- Air-conditioning
- 24-hour front desk
- Solarium
- Lift access

### Price includes

- Return flights from City of Derry Airport to Palma
- Airport taxes and security charges
- 20kgs checked luggage per person
- Return shared transfers – airport/hotel
- 7 nights in 3\* Globales Cala Viñas Apartments
- Self-catering
- Services of an experienced resort based Travel Solutions Agent

Please note some facilities may be subject to a local charge.

## DEPARTURES

Wednesday departures throughout  
June to August 2023

## ROOM TYPES

**Studio** – sleeps max 3 guests  
**1 Bed Apartment** – sleeps max 4 guests

### Adult

Price based on 2 sharing

From  
**£699**<sub>pp</sub>

### Child

Child age 2-12 years

From  
**£369**<sub>pp</sub>

**BOOK ONLINE OR BY PHONE**

WWW.TRAVEL-SOLUTIONS.CO.UK

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or contact your local travel agent



# MAGALUF

Magaluf is ideal for those seeking sun, sea and fun! Renowned for its lively and large nightlife - the main strip is lined with bars and clubs with mega clubs keeping the music going until dawn. Popular with families, Magaluf is home to the famous Katmandu Park and Sol Wave House - providing plenty of fun and entertainment for all ages! Fancy a relaxing holiday? Bag yourself a sunlounge along the kilometre of white sand at Magaluf Beach.







# Globales Torrenova

Magaluf  
Majorca



**BED & BREAKFAST**



**Adults only hotel**



**Outdoor swimming pool**



**Only a few metres from the beaches**



**Lively hotel in the heart of the nightlife of Magaluf**



**DJ resident every day**



**Daily thematic parties, chill out sessions and more!**

## FACILITIES

- Bar
- Restaurant
- Wi-Fi
- 24-hour front desk
- Cafeteria-bar
- Buffet restaurant
- Swimming pool
- Solarium

### Price includes

- Return flights from City of Derry Airport to Palma
- Airport taxes and security charges
- 20kgs checked luggage per person
- Return shared transfers – airport/hotel
- 7 nights in 3\* Globales Torrenova
- Bed & Breakfast
- Services of an experienced resort based Travel Solutions Agent

Please note some facilities may be subject to a local charge.

## DEPARTURES

Wednesday departures throughout  
June to August 2023

## ROOM TYPES

**Twin Room**  
sleeps max 2 guests

**Adult**

Price based on 2 sharing

From **£729** pp

**BOOK ONLINE OR BY PHONE**

WWW.TRAVEL-SOLUTIONS.CO.UK

**T: 028 9045 5030**

or contact your local travel agent





# Sol House Guadalupe

**Magaluf**  
Majorca



**HALF-BOARD**

-  Beautiful hotel ideal for family and friends
-  Kids club (5-12 years)
-  Kids whirl pool and slides

-  Ideally located only 200 metres from the sandy beach of Calvia
-  Spectacular lagoon-style pool
-  Entertainment for all ages

## FACILITIES

- Bar
- Restaurant
- Wi-Fi
- 24-hour front desk
- Air conditioning
- Evening live shows
- TV room
- Kids Club

### Price includes

- Return flights from City of Derry Airport to Palma
- Airport taxes and security charges
- 20kgs checked luggage per person
- Return shared transfers – airport/hotel
- 7 nights in 4\* Sol House Guadalupe
- Half-board
- Services of an experienced resort based Travel Solutions Agent

Please note some facilities may be subject to a local charge.

## DEPARTURES

Wednesday departures throughout  
June to August 2023

## ROOM TYPES

**Twin Room**  
sleeps max 3 guests

### Adult

Price based on 2 sharing

From  
**£849**<sub>pp</sub>

### Child

Child age 2-12 years

From  
**£699**<sub>pp</sub>

**BOOK ONLINE OR BY PHONE**

WWW.TRAVEL-SOLUTIONS.CO.UK

**T: 028 9045 5030**

or contact your local travel agent





# Sol Katmandu Park Resort

Magaluf  
Majorca



ALL-INCLUSIVE



Fun-filled resort, perfect for families



New splash park and soft play adventure



Central location to the beach, bar and restaurants



Popular kids club - Kamp Katakidu



Interactive theme park on resort



Evening entertainment with live music and shows

## FACILITIES

- Pool bar
- Lounge
- Cafe
- Buffet restaurant
- 2 outdoor pools
- Kids club
- 24 hour reception
- Sun terrace

### Price includes

- Return flights from City of Derry Airport to Palma
- Airport taxes and security charges
- 20kgs checked luggage per person
- Return shared transfers - airport/hotel
- 7 nights in 4\* Sol Katmandu Park Resort
- All-inclusive
- Services of an experienced resort based Travel Solutions Agent

Please note some facilities may be subject to a local charge.

## DEPARTURES

Wednesday departures throughout  
June to August 2023

## ROOM TYPES

**Twin Room** - sleeps max 3 guests  
**Family Room** - sleeps max 4 guests  
**2 Bedroom Apartment** - sleeps max 6 guests

### Adult

Price based on 2 sharing

From  
**£1049**<sub>pp</sub>

### Child

Child age 2-12 years

From  
**£749**<sub>pp</sub>

BOOK ONLINE OR BY PHONE

WWW.TRAVEL-SOLUTIONS.CO.UK

T: 028 9045 5030

or contact your local travel agent



# CALA SAN VICENTE

Located on the northwest coast of Majorca is the beautiful secluded resort village Cala San Vicente. The perfect location for a romantic Balearic holiday – Cala San Vicente certainly packs a punch! Its crystal-lined beaches, breath-taking landscapes and prehistoric caves make it the perfect place to relax and unwind.







# Globales Don Pedro

**Cala San Vicente**  
Majorca



**HALF-BOARD**



**ADULTS ONLY**



**Adults only**



**Beautiful location - seafront hotel**



**Amazing sea views**



**Local bars and restaurants located less than 50 meters away**



**Two large swimming pools**



**Walking distance to the beach**

## FACILITIES

- Spa
- Gym
- 2 swimming pools
- Bar
- Free Wi-Fi
- Roof-top bar
- Bike hire
- Spa

### Price includes

- Return flights from City of Derry Airport to Palma
- Airport taxes and security charges
- 20kgs checked luggage per person
- Return shared transfers - airport/hotel
- 7 nights in 4\* Globales Don Pedro - Adults Only
- Half-board
- Services of an experienced resort based Travel Solutions Agent

Please note some facilities may be subject to a local charge.

## DEPARTURES

Wednesday departures throughout  
June to August 2023

## ROOM TYPES

**Twin**  
sleeps max 2 guests

**Adult**

Price based on 2 sharing

From **£829** pp

**BOOK ONLINE OR BY PHONE**

WWW.TRAVEL-SOLUTIONS.CO.UK

**T: 028 9045 5030**

or contact your local travel agent



# ALCÚDIA

Alcúdia is ideal for families and couples looking for a bit of history and plenty of sunshine. Enjoy Majorca's longest beach with silky-soft sands and breath-taking views before hitting the Old Town - where you will find traditional Spanish restaurants, bustling bars and some of the best Mediterranean dishes!







# Innside by Melia

Alcúdia  
Majorca



## BED & BREAKFAST



**Fabulous outdoor pool and childrens pool**



**Ideal for families or couples**



**Just 2 km from the beautiful walled town of Alcudia**



**Excellent location in Puerto de Alcudia**



**Only 150 metres from the beach**



**Full activities programme, parties, musicals, shows and live music**

## HOTEL FACILITIES

- Evening entertainment
- Kids club
- Fitness area
- 3 dining spaces
- Cinema
- 24 hour reception
- Number of bars
- Swimming pools

### Price includes

- Return flights from City of Derry Airport to Palma
- Airport taxes and security charges
- 20kgs checked luggage per person
- Shared return transfers – airport/hotel
- 7 nights in 4\* Innside by Melia, Puerto de Alcudia
- Bed & Breakfast
- Services of an experienced resort based Travel Solutions Agent

Please note some facilities may be subject to a local charge.

## DEPARTURES

Wednesday departures throughout  
June to August 2023

## ROOM TYPES

**Twin Room** - sleeps max 4 guests  
**Junior Suite** - sleeps max 4 guests

### Adult

Price based on 2 sharing

From  
**£849**<sub>pp</sub>

### Child

Child age 2-14 years

From  
**£599**<sub>pp</sub>

**BOOK ONLINE OR BY PHONE**

WWW.TRAVEL-SOLUTIONS.CO.UK

**T: 028 9045 5030**

or contact your local travel agent





# Club Mac Hotel

Alcúdia  
Majorca



**ALL-INCLUSIVE**



**A real holiday paradise for families**



**9 swimming pools**



**Kids club and childrens village with slides, adventure playground and kids pool**



**Free access to Hidropark Alcudia water park**



**15 minute walk from the beach**



**Nightly entertainment with mini disco, karaoke, bingo and magic shows**

## HOTEL FACILITIES

- Playground
- Mini golf
- Running track
- Wellness area
- Kids club
- Lakes
- Bar
- Swimming pools

### Price includes

- Return flights from City of Derry Airport to Palma
- Airport taxes and security charges
- 20kgs checked luggage per person
- Shared return transfers – airport/hotel
- 7 nights in 3\* Club Mac, Puerto de Alcudia
- All-inclusive
- Services of an experienced resort based Travel Solutions Agent

Please note some facilities may be subject to a local charge.

## DEPARTURES

Wednesday departures throughout  
June to August 2023

## ROOM TYPES

**Twin Room**  
Sleeps max 4 guests

### Adult

Price based on 2 sharing

From  
**£949**<sub>pp</sub>

### Child

Child age 2-12 years

From  
**£549**<sub>pp</sub>

**BOOK ONLINE OR BY PHONE**

WWW.TRAVEL-SOLUTIONS.CO.UK

**T: 028 9045 5030**

or contact your local travel agent





# Globales Condes de Alcudia

Alcúdia  
Majorca



**ALL-INCLUSIVE**



**A family friendly hotel**



**Central location in Puerto de Alcudia**



**All rooms include a balcony**



**Short walk to Alcudia beach and town**



**Outdoor pool with alfresco bar**



**Nightly entertainment**

## HOTEL FACILITIES

- Restaurant
- Number of bars
- Pool table
- Entertainment
- TV room
- 24 hour reception
- Poolside snack bar
- Swimming pool

### Price includes

- Return flights from City of Derry Airport to Palma
- Airport taxes and security charges
- 20kgs checked luggage per person
- Return shared transfers – airport/hotel
- 7 nights in 3\* Globales Condes de Alcudia
- All-inclusive
- Services of an experienced resort based Travel Solutions Agent

Please note some facilities may be subject to a local charge.

## DEPARTURES

Wednesday departures throughout  
June to August 2023

## ROOM TYPES

**Twin Room**  
Sleeps max 3 guests

**Adult**

Price based on 2 sharing

From  
**£849**<sub>pp</sub>

**Child**

Child age 2-12 years

From  
**£499**<sub>pp</sub>

**BOOK ONLINE OR BY PHONE**

WWW.TRAVEL-SOLUTIONS.CO.UK

**T: 028 9045 5030**

or contact your local travel agent





# Africamar Aparthotel

Alcudia  
Majorca



**SELF-CATERING**



Central location in C'an Picafort along the bay of Alcudia



Family run complex



Outdoor swimming pool



100 metres from the beach



Fully equipped apartments



Regular entertainment

## FACILITIES

- Pool
- 24 hour reception
- Bar
- Restaurant
- Cafe
- Pool table
- Private kitchenette
- Air-conditioning

### Price includes

- Return flights from City of Derry Airport to Palma
- Airport taxes and security charges
- 20kgs checked luggage per person
- Return shared transfers – airport/hotel
- 7 nights in 3\* Africamar Aparthotel – C'an Picafort
- Self-catering
- Services of an experienced resort based Travel Solutions Agent

Please note some facilities may be subject to a local charge.

## DEPARTURES

Wednesday departures throughout  
June to August 2023

## ROOM TYPES

- 1 Bed Apartment** – sleeps max 4 guests
- 2 Bed Apartment** – sleeps max 6 guests

### Adult

Price based on 2 sharing

From  
**£589** pp

### Child

Child age 2-12 years

From  
**£589** pp

**BOOK ONLINE OR BY PHONE**

WWW.TRAVEL-SOLUTIONS.CO.UK

**T: 028 9045 5030**

or contact your local travel agent



# CALAS DE MALLORCA

Calas de Mallorca is a modern, purposely built resort perfect for families. Situated along the south-east coast of Majorca, the cliff-top resort is built around three sandy beaches. Nestled away from the wind, the beaches are ideal for children and offer great water sports. Calas de Mallorca is an ideal spot for a quiet, relaxing holiday, with low-key nightlife and a friendly, laid-back atmosphere.







# Club Cala Romani

Calas De Mallorca  
Majorca



**ALL-INCLUSIVE**



**Family-friendly resort**



**Three outdoor swimming pools**



**A short walk from the beautiful beach of Cala Domingos**



**Children's playground**



**Kids club**



**Evening hotel entertainment**

## FACILITIES

- 24 hour reception
- Buffet restaurant
- Bar
- Mini Market
- Swimming pools
- Shops
- TV lounge
- Pool bar

### Price includes

- Return flights from City of Derry Airport to Palma
- Airport taxes and security charges
- 20kgs checked luggage per person
- Return shared transfers – airport/hotel
- 7 nights in 3\* Club Cala Romani
- All-inclusive
- Services of an experienced resort based Travel Solutions Agent

Please note some facilities may be subject to a local charge.

## DEPARTURES

Wednesday departures throughout  
June to August 2023

## ROOM TYPES

**Twin** - sleeps max 3 guests  
**1 bed apartment** - sleeps max 5 guests

### Adult

Price based on 2 sharing

From  
**£899** pp

### Child

Child age 2-14 years

From  
**£449** pp

**BOOK ONLINE OR BY PHONE**

WWW.TRAVEL-SOLUTIONS.CO.UK

**T: 028 9045 5030**

or contact your local travel agent





# Globales América

Calas De Mallorca  
Majorca



**ALL-INCLUSIVE**



- Cliff-side setting with beautiful sea views**
- Two swimming pools and kids splash pool**
- A short walk to Calas de Mallorca beach**

- Only 5 minutes to the local shops, bars and restaurants**
- Pizzeria on resort**
- Nightly hotel entertainment for all the family**

## FACILITIES

- 24 hour reception
- Buffet restaurant
- Bar
- Pizzeria
- Swimming pools
- Kids Club
- Snack bar
- Air conditioning

### Price includes

- Return flights from City of Derry Airport to Palma
- Airport taxes and security charges
- 20kgs checked luggage per person
- Return shared transfers – airport/hotel
- 7 nights in 4\* Globales América
- All-inclusive
- Services of an experienced resort based Travel Solutions Agent

Please note some facilities may be subject to a local charge.

## DEPARTURES

Wednesday departures throughout  
June to August 2023

## ROOM TYPES

**Twin** - sleeps max 3 guests  
**Quad** - sleeps max 4 guests

### Adult

Price based on 2 sharing

From  
**£1069**<sub>pp</sub>

### Child

Child age 2-12 years

From  
**£699**<sub>pp</sub>

**BOOK ONLINE OR BY PHONE**

[WWW.TRAVEL-SOLUTIONS.CO.UK](http://WWW.TRAVEL-SOLUTIONS.CO.UK)

**T: 028 9045 5030**

or contact your local travel agent





# Globales Samoa

Calas De Mallorca  
Majorca



**ALL-INCLUSIVE**



**Close to Cala Domingos beach**



**Great location - in the heart of Calas de Mallorca**



**Great hotel for families**



**Daily entertainment**



**Large outdoor pool with bar**



**Kids mini-club and playground**

## FACILITIES

- Lounge Bar
- Pool Bar
- 24 Hours Reception
- Sun Terrace
- Children's pool
- Buffet restaurant
- Kids club
- Air conditioning

### Price includes

- Return flights from City of Derry Airport to Palma
- Airport taxes and security charges
- 20kgs checked luggage per person
- Return shared transfers - airport/hotel
- 7 nights in 3\* Globales Samoa, Calas De Mallorca
- All-inclusive
- Services of an experienced resort based Travel Solutions Agent

Please note some facilities may be subject to a local charge.

## DEPARTURES

Wednesday departures throughout  
June to August 2023

## ROOM TYPES

**Twin Room**  
sleeps max 3 guests

### Adult

Price based on 2 sharing

From **£829** pp

### Child

Child age 2-12 years

From **£429** pp

**BOOK ONLINE OR BY PHONE**

WWW.TRAVEL-SOLUTIONS.CO.UK

**T: 028 9045 5030**

or contact your local travel agent



# PLAYA DE PALMA

The lovely Playa de Palma is a large white sandy beach resort on the south coast of Majorca. A hive of activity for families and couples, the resort is a great destination for a fun-filled sunny holiday.







# Cook's Club Palma Beach

Playa de Palma  
Majorca



**BEDS & BREAKFAST**



**ADULTS ONLY**



**Adult only hotel**



**Large outdoor swimming pool**



**Live resort DJ's**



**500 meters from one of the longest beaches in Majorca**



**Walking distance to the lively beachfront promenade**



**Captain Cook Bar**

## FACILITIES

- Gym
- Co-working spaces
- Live entertainment
- 24 hour front desk
- Swimming pool
- Snack bar
- Restaurant
- Wi-Fi

### Price includes

- Return flights from City of Derry Airport to Palma
- Airport taxes and security charges
- 20kgs checked luggage per person
- Return shared transfers – airport/hotel
- 7 nights in 3\* Cook's Club Palma Beach, Playa de Palma
- Bed & Breakfast
- Services of an experienced resort based Travel Solutions Agent

Please note some facilities may be subject to a local charge.

## DEPARTURES

Wednesday departures throughout  
June to August 2023

## ROOM TYPES

**Twin Room**  
Sleeps max 2 guests

**Adult**

Price based on 2 sharing

From **£1049**<sub>pp</sub>

**BOOK ONLINE OR BY PHONE**

WWW.TRAVEL-SOLUTIONS.CO.UK

**T: 028 9045 5030**

or contact your local travel agent



# CABO BLANCO

Cabo Blanco is the perfect choice for a relaxing family holiday. One of Majorca's more quieter resorts - unwind in the beautiful landscapes and escape the hustle and bustle of home. Discover some of the best beaches with soft white sands stretching out into the ocean. Cabo Blanco benefits from crystal clear waters - a real island escape!







# Globales Maioris

**Cabo Blanco**  
Majorca



**ALL-INCLUSIVE**



**Family-friendly hotel**



**Two swimming pools with splash park**



**Comfortable and spacious rooms**



**250 metres from the shopping centre**



**6.7km from Aqualand Waterpark**



**Kids club (4-12 years)**

## FACILITIES

- Splash park
- Children's playground
- Evening entertainment
- Gym
- Buffet restaurant
- Lounge bar
- Bar
- 24 hour reception

### Price includes

- Return flights from City of Derry Airport to Palma
- Airport taxes and security charges
- 20kgs checked luggage per person
- Return shared transfers – airport/hotel
- 7 nights in 4\* Globales Maioris, Cabo Blanco
- All-Inclusive
- Services of an experienced resort based Travel Solutions Agent

Please note some facilities may be subject to a local charge.

## DEPARTURES

Wednesday departures throughout  
June to August 2023

## ROOM TYPES

**Twin** - sleeps max 3 guests  
**Family Room** – sleeps max 4 guests

### Adult

Price based on 2 sharing

From  
**£899** pp

### Child

Child age 2-12 years

From  
**£599** pp

**BOOK ONLINE OR BY PHONE**

WWW.TRAVEL-SOLUTIONS.CO.UK

**T: 028 9045 5030**

or contact your local travel agent



# TERMS AND CONDITIONS

## Why should I read this?

The following booking conditions form the basis of your contract with us. Please read them carefully as they set out our respective rights and obligations. By asking us to confirm your booking, we are entitled to assume that you have had the opportunity to read and have read these booking conditions and agree to them. In these booking conditions 'we', 'us', and 'our' means, depending on the context, either Travel Solutions of Belfast Limited where you are booking a flight inclusive holiday or Travel Solutions Ireland Limited in the case of non flight inclusive holidays. 'You' and 'your' means all persons named on the booking (including anyone who is added or substituted at a later stage) or any of them as the context requires. These booking conditions only apply to holiday arrangements which you book with us in the UK and which we agree to make, provide or perform (as applicable) as part of our contract with you. All references in these booking conditions to "holiday", "booking", "contract", "package", "tour" or "arrangements" mean such holiday arrangements unless otherwise stated.

## Making a Booking

The first named person on the booking ("party leader") must be authorised to make the booking on the basis of these booking conditions by all persons named on the booking and by their parent or guardian for all party members who are under 18 when the booking is made. By making a booking, the party leader confirms that he/she is so authorised. The party leader is responsible for making all payments due to us. The party leader must be at least 18 when the booking is made. Subject to the availability of your chosen arrangements, we will confirm your holiday by issuing a confirmation invoice. This invoice will be sent to the party leader or your travel agent. Where you book through our website, any electronic acknowledgement of your booking is not a confirmation of it. Please check this invoice carefully as soon as you receive it. Contact us immediately if any information which appears on the confirmation or any other document appears to be incorrect or incomplete as it may not be possible to make changes later. We regret we cannot accept any liability if we are not notified of any inaccuracies (for which we are responsible) in any document within five days of our sending it out. We will do our best to rectify any mistake notified to us outside these time limits but you must meet any costs involved in doing so.

## Holiday Payment

To make a booking you must pay a deposit in order to confirm your chosen arrangements. The amount of the deposit will be advised by us at the time of booking but it is normally £50 per person for non air holidays and £100 per person for air inclusive holidays unless a different amount applies for your chosen arrangements, full payment is required if booking within 56 days of departure. The balance of the price of the holiday is due for payment no less than 56 days before departure for all holidays. If we do not receive all payments due in full and on time, we are entitled to assume that you wish to cancel your booking. In this case, we will be entitled to keep all deposits paid or due at that date. If we do not cancel straight away because you have promised to make payment, you must pay the cancellation charges set out below depending on the date we reasonably treat your booking as cancelled. Except for flight inclusive bookings, all monies you pay to one of our authorised travel agents for your holiday with us will be held by the agent on your behalf until a contract between us comes into existence. After that point, your agent will hold the monies on our behalf until they are paid to us. For flight inclusive bookings, all monies paid to any authorised travel agent of ours for your holiday with us will be held on behalf of and for the benefit of the Trustees of the Air Travel Trust subject to the travel agent's obligation to pay such monies to us in accordance with our trading terms unless we fail. In the unlikely event of our financial failure, all monies then held by the travel agent or subsequently paid by you to the travel agent will be held by the agent on behalf of and for the benefit of the Trustees of the Air Travel Trust without any obligation on the agent to pay such monies to us. Please note: A 3% handling charge will be made for any payment made by credit card.

## Your Contract

A binding contract between us comes into existence when we despatch our confirmation invoice to the party leader or your travel agent. We both agree that Northern Irish law (and no other) will apply to your contract and to any dispute, claim or other matter of any description which arises between us ("claim") except as set out below. We both also agree that any claim must be dealt with by the Courts of Northern Ireland only unless, in the case of Court proceedings, you live in Scotland or England and Wales. In this case, proceedings must either be brought in the Courts of your home country or those of Northern Ireland. If proceedings are brought in Scotland or England and Wales, you may choose to have your contract and any claim governed by the law of Scotland/England and Wales as applicable (but, if you do not so choose, Northern Irish law will apply).

## If you Cancel your Booking

If you or any member of your party want to cancel your booking after we have confirmed it, the party leader must immediately advise us in writing (not by email). Your notice of cancellation will only be effective when it is received in writing by us at our offices. We will ask you to pay cancellation charges per person on the scale shown below. Cancellation charges are calculated on the basis of the total cost payable by the person(s) cancelling, excluding credit/charge cards and amendment charges. In the event of a cancellation of a booking secured by a low deposit, we reserve the right to collect the balance of the full deposit amount. You may be able to make a claim under your travel insurance policy if your cancellation falls within the conditions of the policy. Claims must be made directly to the insurance company concerned. Where any cancellation reduces the number of full paying party members below the number on which the price, and/or any concessions agreed for your booking were based, we will recalculate these items and re-invoice you accordingly. If any member of your party is prevented from travelling, that person may transfer their place to someone else (introduced by you) providing we are notified not less than two weeks before departure. Where a transfer to a person of your choice can be made, all costs and charges incurred by us and/or incurred or imposed by any of our suppliers as a result together with an amendment fee of £25 per person, must be paid before the transfer can be affected. As most airlines do not permit name changes for any reason, these charges are likely to be the full cost of the flight.

## CANCELLATION CHARGES

Period of notice A amount of cancellation fee given prior to your (expressed as a % of the holiday cost) departure date: More than 56 days Deposit

- 29-56 days 30% of total cost of holiday
- 28-15 days 50% of total cost of holiday
- 14-7 days 80% of total cost of holiday
- 0-6 days 100% of total cost of holiday

Note: If deposit is greater than % figure, full deposit will equal the fee if you change your Booking Should you wish to make any changes to your confirmed holiday, you must notify us in writing as soon as possible. Whilst we will endeavour to assist, we cannot guarantee we will be able to meet any such requests. Where we can, an amendment fee of £25.00 per booking per item being changed will be payable together with any costs incurred by ourselves and any costs or charges incurred or imposed by any of our suppliers. A change of holiday dates will normally be treated as a cancellation of the original booking and rebooking in which case cancellation charges will apply. Changes may result in the recalculation of the holiday price where, for example, the basis on which the price of the original holiday was calculated has changed.

## If we Change or Cancel your Booking

We start planning the holiday offers many months in advance. Occasionally, we may have to make changes to and correct errors in brochures, both before and after bookings have been confirmed. Whilst we always try to avoid making changes and cancellations, we must reserve the right to do so. Most changes are minor and we will try to tell you of such changes before you leave on holiday. Occasionally, we have to make a significant change to your holiday before departure such as the following: a change of outward departure time of more than 12 hours; a change of departure point to one which is significantly more inconvenient for you; a change of destination (ie. Country); a significant change in itinerary; a change of accommodation to that of a lower category for the whole or the majority of your holiday. If there is time to do so before departure, we will offer the following options: (a) (for significant changes) accepting the changed arrangements; (b) transferring to an alternative holiday specifically offered by us, of a similar standard to that originally booked if available. If your alternative holiday is cheaper than the original one, we will refund the price difference. If you do not wish to accept this alternative you may choose any of our other available holidays and pay the applicable price of any such holiday.

This will mean you paying more if it is more expensive, or receiving a refund if it is cheaper; or (c) cancelling or accepting the cancellation, in which case you will receive a full and prompt refund of all monies you have paid to us. Please note: the above options are not available where any change made is a minor one. If we have to make a significant change, or cancel, we will pay you the compensation set out in the table below, subject to the following exceptions: compensation will not be payable, and no liability beyond offering the above mentioned choices can be accepted, where (i) we are forced to make a change, or cancel, as a result of unusual and unforeseeable circumstances beyond our control, the consequences of which we could not have avoided even with all due care; or (ii) we have to cancel because the minimum number of bookings necessary for us to operate your holiday has not been reached.

No compensation will be payable, and the above options will not be available, if we cancel as a result of your failure to comply with any requirement of these booking conditions entitling us to cancel (such as paying on time), or if the change made is a minor one. A minor change is any change which, taking account of the information you have given us at the time of booking, or which we can reasonably be expected to know as a tour operator, we could not reasonably expect to have a significant effect on your holiday. A change of flight time of less than 12 hours, airline (except as specified below), type of aircraft (if advised) or destination airport will all be treated as minor changes. \*Compensation, where shown as a percentage, is calculated on the basis of the basic holiday price paid, excluding any credit/charge card and amendment/cancellation charges. In all cases, our liability for significant changes and cancellations is limited to offering you the aforementioned options and, where applicable, compensation payments. Very rarely, we may be forced by force majeure (see below) to change or terminate your holiday after departure, but before the scheduled end of your time away. This is extremely unlikely but if this situation does occur, we regret we will be unable to make any refunds (unless we obtain any refunds from our suppliers), pay you any compensation or meet any costs or expenses you incur as a result.

## COMPENSATION

Period of notice given prior to your departure date	Compensation per fare paying person
More than 4 weeks	Nil
Within 4 weeks	£5.00
Within 2 weeks	£10.00

## Force Majeure

Except where otherwise expressly stated in these booking conditions, we regret we cannot accept liability or pay any compensation where the performance, or prompt performance, of our contractual obligations to you is prevented or affected, or you otherwise suffer any damage, loss or expense of any nature as a result of 'force majeure'. In these booking conditions, 'force majeure' means any event or circumstances which we or the supplier of the services (in question could not, even with all due care, foresee or avoid. Such events or circumstances may include (whether actual or threatened) war, riot, civil strife, terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, fire, pandemics/epidemics, closure of airports or airspace, volcanic activity and all similar events outside our control.

## Our Responsibility for your Holiday

(1) Subject to the above we promise to make sure that the holiday arrangements we have agreed to make, perform or provide as applicable as part of our contract with you are made, performed or provided with reasonable skill and care. This means that, subject to these Booking Conditions, we will accept responsibility if, for example, you suffer death or personal injury or your contracted holiday arrangements are not provided as promised or prove deficient as a result of the failure of ourselves, our employees, agents or suppliers to use reasonable skill and care in making, performing or providing, as applicable, your contracted holiday arrangements. Please note it is your responsibility to show that reasonable skill and care has not been used if you wish to make a claim against us. In addition, we will only be responsible for what our employees, agents and suppliers do or do not do if they were at the time acting within the course of their employment (for employees) or carrying out work we had asked them to do (for agents and suppliers). (2) We will not be responsible for any injury, illness, death, loss (for example loss of enjoyment), damage, expense, cost or other sum or claim of any description whatsoever which results from any of the following: - the act(s) and/or omission(s) of the person(s) affected or any member(s) of their party or the act(s) and/or omission(s) of a third party not connected with the provision of your holiday and which were unforeseeable or unavoidable or 'force majeure' as defined above. (3) Please note, we cannot accept responsibility for any services which do not form part of our contract. This includes, for example, any additional services or facilities which your hotel or any other supplier agree to provide for you where the services or facilities are not advertised in our brochure and we have not agreed to arrange them and any excursion you purchase in resort. Please also see below. In addition, regardless of any wording used by us on our website, in any of our brochures or elsewhere, we only promise to use reasonable skill and care as set out above and we do not have any greater or different liability to you. (4) The promises we make to you about the services we have agreed to provide or arrange as part of our contract - and the laws and regulations of the country in which your claim or complaint occurred - will be used as the basis for deciding whether the services in question had been properly provided. If the particular services which gave rise to the claim or complaint complied with local laws and regulations applicable to those services at the time, the services will be treated as having been properly provided. This will be the case even if the services did not comply with the laws and regulations of the UK which would have applied had those services been provided in the UK. The exception to this is where the claim or complaint concerns the absence of a safety feature which might lead a reasonable holidaymaker to refuse to take the holiday in question. Please note, however, our obligation is to exercise reasonable skill and care as referred to in paragraph (1) above. We do not make any representation or commitment that all services will comply with applicable local laws and regulations and failure to comply does not automatically mean we have not exercised reasonable skill and care. (5) As set out in these Booking Conditions we limit the maximum amount we may have to pay you for any claims you may make against us. Where we are found liable for loss of and/or damage to any luggage or personal possessions (including money), the maximum amount we will have to pay you is £1,500 per person affected unless a lower limitation applies to your claim under this clause or clause 6 below. For all other claims which do not involve death or personal injury, if we are found liable to you on any basis the maximum amount we will have to pay you is twice the price (excluding insurance premiums and amendment charges) paid by or on behalf of the person(s) affected in total unless a lower limitation applies to your claim under clause 6 below. This maximum amount will only be payable where everything has gone wrong and you have not received any benefit at all from your holiday. (6) There any claim or part of a claim (including those involving death or personal injury) concerns or is based on any travel arrangements (including the process of getting on and/or off the transport concerned) provided by any air, sea, rail or road carrier or any stay in a hotel, the maximum amount of compensation we will have to pay you will be limited. The most we will have to pay you for that claim or that part of a claim if we are found liable to you on any basis is the most the carrier or hotel keeper concerned would have to pay under the International Convention or regulation which applies to the travel arrangements or hotel stay in question (for example, the Warsaw Convention as amended or unamended and the Montreal Convention for international travel by air and/or for airlines with an operating licence granted by an EU country, the EC Regulation on Air Carrier Liability No 889/2002 for national and international travel by air, the Athens Convention for international travel by sea (as amended by the 2002 Protocol where applicable) and COTIF, the Convention on International Travel by Rail). Please note: Where a carrier or hotel would not be obliged to make any payment to you under the applicable International Convention or Regulation in respect of a claim or part of a claim, we similarly are not obliged to make a payment to you for that claim or part of the claim. Please also note that each convention specifies the limits for making claims, which may be as little as one year from the date of the relevant incident arising. When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the transport provider or hotelier for the claim or claim in question. Copies of the applicable International Conventions and Regulations are available from us on request. Please note: The sums payable under the applicable International Convention or Regulation may well be less than a court would otherwise award to a person suffering any such loss not arising out of the travel arrangements referred to above. You may therefore wish to consider insuring for the possibility of such unfortunate events but in doing so should be careful to note any limitations and restrictions contained in the insurance policies. (7) Please note, we cannot accept any liability for any damage, loss, expense or other sum(s) of any description (1) which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you or (2) which did not result from any breach of contract or other fault by ourselves or our employees or, where we are responsible for them, our suppliers. Additionally we cannot accept liability for any business losses.

## If you have a Complaint

Should you have a complaint about any aspect of your holiday, you must notify our Tour Manager or one of our representatives, together with the supplier of the services in question, immediately so that the problem can be quickly resolved whilst on holiday. Any verbal notification must be put in writing and given to our representative/agent and the supplier as soon as possible.

If the matter cannot be resolved, you must immediately complete a Customer Complaint Form (available from our Tour Manager/representative) with details of your complaint. If we do not have or you cannot contact our local representative or agent and any complaint or problem is not resolved to your satisfaction by the supplier, you must contact us in the UK using the contact details we have provided you with during your holiday, giving us full details and a contact number. Until we know about a complaint or problem, we cannot begin to resolve it. Most problems can be dealt with quickly.



# TERMS AND CONDITIONS

If you remain dissatisfied, you must write to us within 28 days of your return from holiday quoting your booking reference. Any complaints concerned with the arrangements of your holiday will be dealt with carefully and fairly by our staff.

## Holiday Insurance

We consider adequate travel insurance to be essential. Details of the policy we offer are shown on our website. If you decide not to purchase this insurance, you must purchase alternative insurance prior to your departure. Please read your policy details carefully and take them with you on holiday. It is your responsibility to ensure that the insurance cover you purchase is suitable and adequate for your particular needs. We do not check alternative insurance policies.

## Special Requests

If you have any special request (such as a low floor, adjacent room, etc.), you must advise us of these at the time of booking. Although we cannot guarantee that your requests will be met, we will certainly pass on your requests to the supplier concerned. Confirmation that a special request has been noted or passed on to the supplier is not a confirmation that the request will be met. We regret we cannot accept any conditional booking, i.e. any booking that is specified to be conditional on the fulfilment of a particular request.

## Passengers with Health Considerations/Disabilities

Our holidays may not be suitable for people with certain disabilities or medical conditions. If you have a disability, coaches/other forms of transport can be difficult to get on and off and some of our hotels do not offer ground/lower floor accommodation or lifts/easy access. We always endeavour to assist if we reasonably can where additional equipment needs to be transported in relation to a disability or medical problem. However, please bear in mind that the coaches we use are subject to overall weight restrictions and have limited space to accommodate the luggage of all passengers. If we have already agreed to transport such additional equipment for an earlier booking, we may be unable to do so for a later booking for the same coach. This is particularly the case where any such equipment is relatively bulky or heavy. We will not usually be able to carry more than one mobility scooter on a coach. Carriage of any equipment is subject to its individual size, weight and other details, full details of which must be provided at the time of booking. Airlines and rail operators have their own restrictions on the carriage of such equipment. Should you suffer from any disability or medical condition which may affect your holiday, you must provide full verbal and written details at the time you book the holiday, including any specific requirements you have. We can then advise you of the suitability of your chosen arrangements. Additionally, at the time you book the holiday, you must provide verbal and written confirmation that all assistance required will be provided by your travelling companion(s). You must also notify us of any changes or deterioration in the disability or medical condition, or development of any disability or medical condition after booking. In view of the nature of our holidays, we regret we must reserve the right to decline any booking or cancel (in the event of the development, deterioration or change of any disability or medical condition occurring after confirmation) whenever we reasonably feel unable to accommodate the needs or restrictions of any particular customer further reserve the right to cancel any holiday and impose cancellation charges if we are not fully advised of any relevant disability or medical condition at the time the booking is made and/or promptly notified of any development, change or deterioration occurring after booking. On occasions, the decision to cancel can only be made at the time the person concerned joins the coach/holiday for the first time as it may only be apparent at this stage that their disability or medical condition cannot be accommodated. We recommend that any customer affected by a disability or medical condition ensures they have notified this to their travel insurers, and that their travel insurance will cover it.

## Your Behaviour

When you book with us, you accept responsibility for any damage or loss caused by you. Full payment for any such damage or loss must be paid direct at the time to the accommodation owner or manager or other supplier. We expect all clients to have consideration for other people. If, in our reasonable opinion or in the reasonable opinion of any other person in authority, you or any member of your party behaves in such a way as to cause or likely to cause damage, upset or distress to any other party or damage to property, we are entitled, without prior notice, to terminate the holiday of the person(s) concerned. No refunds will be made and we will not pay any expenses or costs incurred as a result of this termination, including alternative accommodation or alternative travel arrangements.

## Flights

In accordance with EU Directive (EC) No 2111/2005 Article 9, we are required to bring to your attention the existence of a 'Community list' which contains details of air carriers that are subject to an operating ban with the EU Community. The Community list is available for inspection at [http://ec.europa.eu/transport/air-ban/list\\_en.htm](http://ec.europa.eu/transport/air-ban/list_en.htm). We are also required to advise you of the carrier(s) (or, if the carrier(s) is not known, the likely carrier(s)) that will operate your flight(s), at the time of booking. Where we are only able to inform you of the likely carrier(s) at the time of booking, we shall inform you of the identity of the actual carrier(s) as soon as we become aware of this. Any change to the operating carrier(s) after your booking has been confirmed will be notified to you as soon as possible. We are not always in a position at the time of booking to confirm flight timings which will be used in connection with your flight. The flight timings and types of aircraft (if shown) in this brochure and detailed on your confirmation invoice are for guidance only and are subject to alteration and confirmation. The latest timings will be shown on your tickets, which will be dispatched to you approximately 10 days before departure. You must accordingly check your tickets very carefully immediately on receipt to ensure you have the correct flight times. It is possible that flight times may be changed, even after tickets have been dispatched. We will contact you as soon as possible if this occurs. Any change in the identity of the carrier, flight timings, and/or aircraft type will not entitle you to cancel or change to other arrangements without paying our normal charges, except where specified in these Booking Conditions. If the carrier with whom you have a confirmed reservation becomes subject to an operating ban, as above, as a result of which we/ the carrier are unable to offer you a suitable alternative, the provisions of 'if we change or cancel your booking' above will apply.

## Delay and Denied Boarding Regulations

In the event of any flight delay or cancellation at your UK or overseas point of departure, the airline is responsible for providing such assistance as is legally required by the Denied Boarding Regulations (see below). The ferry, tunnel or rail operator is similarly responsible in relation to any delayed or cancelled sea crossing or international rail departure. Except where otherwise stated we regret we cannot provide any assistance in such circumstances other than information and advice to the extent we are in a position to do so. We regret we are not in a position to offer you any assistance in the event of delay at your outward or homeward point of departure. Any airline concerned may however provide refreshments etc. We cannot accept liability for any delay which is due to any of the reasons set out in clause 'Our Responsibility for your Holiday (2)' of these Booking Conditions (which includes the behaviour of any passenger(s) on the flight who, for example, fails to check in or board on time). In addition, we will not be liable for any delay unless it has a significant effect on your holiday arrangements. If your flight is cancelled or delayed, your flight ticket is downgraded or boarding is denied by your airline, depending on the circumstances, the airline may be required to pay you compensation, refund the cost of your flight and/or provide you with accommodation and/or refreshments under EC Regulation No 261/2004 - the Denied Boarding Regulations 2004. Where applicable, you must pursue the airline for the compensation or other payment due to you. All sums you receive or are entitled to receive from the airline concerned by virtue of these Regulations represent the full amount of your entitlement to compensation or any other payment arising from such cancellation, delay, downgrading or denied boarding. This includes any disappointment, distress, inconvenience or effect on any other arrangements. The fact a delay may entitle you to cancel your flight does not automatically entitle you to cancel any other arrangements even where those arrangements have been made in conjunction with your flight. We have no liability to make any payment to you in relation to the Denied Boarding Regulations or in respect of any flight cancellation or delay, downgrading of any flight ticket or denial of any boarding as the full amount of your entitlement to any compensation or other payment (as dealt with above) is covered by the airline's obligations under the Denied Boarding Regulations. If, for any reason, we make any payment to you or a third party which the airline is responsible for in accordance with the Denied Boarding Regulations, you must, when requested, assign to us the rights you have or had to claim the payment in question from the airline. If your airline does not comply with these rules you may complain to the Civil Aviation Authority on 020 7453 6888 or by e-mail to [passengercomplaints@caa.co.uk](mailto:passengercomplaints@caa.co.uk) or see [www.caa.co.uk](http://www.caa.co.uk) - Referring Your Complaint to the CAA.

## Financial Protection

We hold an Air Travel Organiser's Licence issued by the Civil Aviation Authority (ATOL number 9078). When you buy an ATOL protected flight or flight inclusive holiday from us, you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you).

You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable). If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit, you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent or your credit card issuer where applicable. You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

Please note: Not all holiday or travel services offered and sold by us will be protected by the ATOL scheme \*The air inclusive holidays and flights we arrange are ATOL protected providing they are made available in the UK. For further information, visit the ATOL website at [www.atol.org.uk](http://www.atol.org.uk). For non air inclusive holidays or travel, Travel Solutions Ireland Limited operates a client trust account in accordance with the Package Holiday Act 1992. This account is administered by an independent trustee, and in the unlikely event of insolvency, monies will be secure to ensure that you can continue with your travel arrangements, or receive a full and prompt refund.

## Conditions of Suppliers

Many of the services which make up your holiday are provided by independent suppliers. Those suppliers provide these services in accordance with their own terms and conditions. Some of these terms and conditions may limit or exclude the supplier's liability to you, usually in accordance with applicable international conventions (see clause 'Our Responsibility for your Holiday (6)'). Copies of the relevant parts of these terms and conditions and of the international conventions are available on request from ourselves or the supplier concerned.

## Excursions, Activities and General Area Information

We may provide you with information (before departure and/or when you are on holiday) about activities and excursions which are available in the area you are visiting. We have no involvement in any such activities or excursions which are neither run, supervised, controlled nor endorsed in any way by us. They are provided by local operators or other third parties who are entirely independent of us. They do not form any part of your contract with us even where we suggest particular operators/other third parties and/or assist you in booking such activities or excursions in any way such as through one of our representatives when you are on holiday. We cannot accept any liability on any basis in relation to such activities or excursions and the acceptance of liability contained in clause 'Our Responsibility for your Holiday (1)' of our booking conditions will not apply to them. We do not however exclude liability for the negligence of ourselves or our employees resulting in your death or personal injury. We cannot guarantee accuracy at all times of information given in relation to such activities or excursions or about the area you are visiting generally or that any particular excursion or activity which does not form part of our contract will take place as these services are not under our control. If you feel that any of the activities or excursions referred to in our brochure, on our website and in our other advertising material which are not part of our contract are vital to the enjoyment of your holiday, write to us immediately and we will tell you the latest known situation. If we become aware of any material alterations to area information and/or such outside activities or excursions which can reasonably be expected to affect your decision to book a holiday with us, we will pass on this information at the time of booking.

## Passports, visas and health requirements

The passport and visa requirements applicable at the time of printing to Irish and British citizens for the holidays we offer are shown at [www.fco.gov.uk](http://www.fco.gov.uk) (British Passport) and [www.dfa.ie/travel](http://www.dfa.ie/travel) (Irish Passport). Requirements may change and you must check the up to date position in good time before departure. A passport presently takes approximately 2 to 6 weeks to obtain. If you or any member of your party is 16 or over and haven't yet got a passport, you should apply for one at least 6 weeks before your holiday. The UK/Irish Passport Service has to confirm your identity before issuing your first passport and may ask you to attend an interview in order to do this. If you or any member of your party is not a British or Irish citizen and holds a non British or Irish passport, you must check passport and visa requirements with the embassy or consulate of the country(ies) to or through which you are intending to travel. Details of any compulsory health requirements applicable to British and Irish citizens for your holiday are shown at [www.nathnac.or](http://www.nathnac.or). It is your responsibility to ensure you are aware of all recommended vaccinations and health precautions in good time before departure. Details are available from your GP surgery and from the National Travel Health Network and Centre [www.nathnac.org](http://www.nathnac.org). Information on health abroad is also available on [www.nhs.uk/Livewell/Travelhealth](http://www.nhs.uk/Livewell/Travelhealth). For holidays in the EU/EEA you should obtain an EHIC (European Health Insurance Card) prior to departure from [www.ehic.org.uk](http://www.ehic.org.uk). An EHIC is not a substitute for travel insurance. Vaccination and other health requirements/recommendations are subject to change at any time for any destination. Please therefore check with a doctor or clinic not less than six weeks prior to departure to ensure that you have met the necessary requirements and have the applicable information. It is the party leader's responsibility to ensure that all members of the party are in possession of all necessary travel and health documents before departure. All costs incurred in obtaining such documentation must be paid by you. We regret we cannot accept any liability if you are refused entry onto any transport or into any country due to failure on your part to carry all required documentation. If failure to have any necessary travel or other documents results in fines, surcharges or other financial penalty, costs or expenses being imposed on or incurred by us, you will be responsible for reimbursing us accordingly.

## Foreign Office Advice

The information contained in our brochure, on our website and in our other advertising material is believed correct to the best of our knowledge at the time of printing or publication. However, errors may occasionally occur and information may subsequently change. You must therefore ensure you check all details of your chosen holiday (including the price) with us or your travel agent at the time of booking.

## Safety Standards

Please note, it is the requirements and standards of the country in which any services which make up your holiday are provided which apply to those services and not those of the UK. As a general rule, these requirements and standards will not be the same as the UK and may sometimes be lower.

## Price Guarantee

Once we have issued a confirmation, we guarantee that absolutely no surcharge will be added to the price of your holiday irrespective of any subsequent fluctuation in currency exchange rates or increases in airfares etc. In return for this guarantee and its risks to us, we shall not be able to make any refunds in the event of favourable exchange rate variations or other decreases in costs etc.

## Your Details

Travel Solutions will use your information for administration, analysis and to help maintain the quality of our service. We may also share this information with other Group companies or carefully selected third parties. We, or they, may send you details of other goods and services which may be of interest to you. The information may be provided by letter, telephone or other reasonable means of communication. If you do not want your details to be shared with carefully selected third parties, please contact us immediately quoting your booking reference.

## Discount Codes

Please note, discount codes cannot be used in conjunction with any other offers or discounts.

## Brochure/website/advertising material accuracy

The information contained in our brochure, on our website and in our other advertising material is believed correct to the best of our knowledge at the time of printing or publication. However, errors may occasionally occur and information may subsequently change. You must therefore ensure you check all details of your chosen holiday (including the price) with us or your travel agent at the time of booking.



## EASY WAYS TO BOOK

Visit [www.travel-solutions.co.uk](http://www.travel-solutions.co.uk)

for 24-hour access to our web booking system with full itineraries and price details.

### Call our Customer Care Team

**T: 028 9045 5030** [Option 4]

Monday to Friday 9:00am to 5:00pm

Saturday 10:00am to 4:00pm

A member of our team is waiting to assist you.

### Contact your local Travel Agent

Who will be pleased to make a booking on your behalf.

## Travel Solutions

Unit 3 Hillsborough Business Park,  
2a Hillsborough Gardens,  
Belfast BT6 9DT  
Northern Ireland

**T: 028 9045 5030**

**E: [enquiries@travel-solutions.co.uk](mailto:enquiries@travel-solutions.co.uk)**

**W: [www.travel-solutions.co.uk](http://www.travel-solutions.co.uk)**

